

HELP US PROVIDE YOU WITH THE BEST POSSIBLE SERVICE BY FOLLOWING THIS GUIDE



FOR TECHNICAL ASSISTANCE FOR CURRENT CLIENTS

For Less Critical Issues:

1. Submit a ticket by emailing helpdesk@centrend.com
2. Log into your client portal: <https://centrend.itclientportal.com/>
3. Call us at 508-347-9550

For Critical Issues:

Call 508-347-9550 (after hours, dial 9)



Ticket Escalation Process

If you feel you need further assistance, please contact:
Paul LaFlamme, President & CEO
Phone: 508-347-9550
Email: plaflamme@centrend.com



FOR TECHNICAL ASSISTANCE FOR PROSPECTIVE CLIENTS

We thank you for your interest in Centrend and would be glad to discuss your needs and help you right away. Please call 774-241-8600 or email info@centrend.com



Regular Business Hours

Monday–Friday: 8:30a–5:30p
Saturday: 8:30a–12:00p



FOR BILLING INQUIRIES

Submit billing, contract or general questions to:
Phone: 508-347-9550
Email: accounting@centrend.com



FOR CLIENT SERVICE ASSISTANCE

To enhance or modify existing services on current contracts:
Phone: 508-347-9550
Email: service@centrend.com



“You deserve fast, reliable and efficient service! By following the information in this guide, we are confident you will love our response and commitment to **No Dropped Balls!**” - Paul

Paul LaFlamme,
President & CEO
Phone: **508-347-9550 X 115**
Email: plaflamme@centrend.com

Responsive & Reliable IT Solutions

Centrend, Inc | 508-347-9550